

UE Enclosures Multi-Year Accessibility Plan

UE Enclosures has established a multi-year accessibility plan to prevent and remove barriers to accessibility and to meet requirements under the *Accessibility for Ontarians with Disabilities Act* and the Integrated Accessibility Standards.

Section 1. Past Achievements to Remove and Prevent Barriers

General Accomplishments

- Employees are trained on the Accessibility for Ontarians with Disabilities Act and how to interact and communicate with people with various types of disabilities

Customer Service Accomplishments

- We ensure that our staffs are trained and familiar with various assistive devices that may be used by customers with disabilities while accessing our goods or services
- A person with a disability who is accompanied by a support person will be allowed to have that person accompany them on our premises
- Service animals are allowed on the parts of our premises that are open to the public

Information and Communications Accomplishments

- UE Enclosures has a training platform, iSprings, that reads aloud work instructions and safety training to employees who cannot read
- Documents are accessible to employees in both English and Spanish
- UE Enclosures has a Spanish-English translator available

Section 2. Strategies and Actions

Action	Target Date
UE Enclosures will continue to train employees as required by Ontario's accessibility laws and the Ontario Human Rights Code	Ongoing
UE Enclosures is installing an accessibility friendly washroom	01-31-2024
UE Enclosures plans to install a health and safety bulletin board on the main level of the building	02-31-2024
UE Enclosures is installing a ramp in the office parking lot to provide a more convenient disability-friendly parking space	02-31-2024
UE Enclosures plans to install a health and safety room on the main floor as a safe space for employees	01-31-2025

To request an alternate format of this annual status report, please contact:

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